

COVID PROTOCOLS

20/21
SEASON

THE
**FAMILY
ARENA**
FAMILYARENA.COM



ENTERING AND SCREENING

01

Health Screening Stations may be placed outside of each point of entry. Guests can enter through Gates 1, 2, 3, or 4.

02

Temperature checks will be provided on each attendee. Those passing the screening will be identified by a sticker that will allow them access and must be worn while in the the Family Arena.

03

NO bags, purses and backpacks will be allowed inside the Family Arena.

04

The Arena concourse will flow in one direction; signs will be posted.

CLEANING AND PRECAUTIONS

01

A professional cleaning service will thoroughly clean and sanitize all areas of the Family Arena before and after each game.

02

Hand sanitizing stations will be immediately available upon passing through the metal detectors; however, those attending are encouraged to bring their own as well.

03

The cleaning service will be at each game to continuously sanitize the bathrooms and concourse area.

04

Fans must wear a face mask upon entry to the arena and remain on throughout the game.

SOCIAL DISTANCING SEATING

01

Arena seating will utilize approximately 50 percent of its 9,600-seat capacity.

02

Fans are prohibited from sitting in sections marked closed for social distancing.

03

Anyone found tampering with restricted seating may be asked to leave.

04

Fans will be released section-by-section to encourage social distancing at the end of games.

ADDITIONAL INFORMATION

01

Concessions will offer a limited selection to expedite transactions. Cash or credit cards are accepted.

02

Glass has been installed completely around the field to ensure safety of our players, staff and fans.

03

The Family Arena's HVAC system uses 100% percent fresh air. They do not recycle or recirculate air. This means that the arena has entirely new air every 3 to 5 minutes